

## Job Description

Job Title	<b>.NET Developer</b>		
Directorate or Region	UK	Department/Country	ITS / Poland
Location of post	Warsaw	Pay Band	F
Reports to	.NET Senior Analyst Developer	Duration of job	1.5 year FTC

### ***Purpose of job:***

To provide technical skills for application solution service lifecycle in areas of technical analysis, development, testing, IT operations and second line support delivering to allocated change requests or as part of support primarily in the Microsoft Technology areas covering :

- N-tier application architecture design, development and integration using .NET, C#, Entity Framework, WCF, Web Services, AJAX, ASP.NET MVC, CSS, HTML, JavaScript (including JQuery)
- Service Orientated Architecture
- Relational Database client and server technologies -. SQL Server programming and administration
- Experience with web based products that tailor to individual personas.

### ***Context and environment:***

#### **Global Business Services**

- **Our mission:** To support British Council growth by delivering customer-orientated services, innovative technology and streamlined business processes.
- **Our vision:** "The Chosen Professional Service Provider"
- **Our values:** Professional, Joined-up, Flexible, Customer-focused

### ***Accountabilities, responsibilities and main duties:***

#### **1. Systems Development**

Takes a technical role in systems development projects, both within systems design and in interfaces with other stages of development. Evaluates and undertakes impact analysis on major design options.

Documents all work using required standards, methods and tools, including prototyping tools where appropriate.

Coordination and conduct of application testing (new support packages, releases, functionality and customising) in close co-operation within the technical team.

#### **2. Support**

Undertakes analysis and resolution of escalated support and problem calls from the British Council's first line support teams.

Problems and incidents are diagnosed, evaluated are resolved successfully meeting agreed standards and service levels. Enquiries receive an initial response within an agreed timescale, and the final responses are comprehensive, comply with corporate standards and meet the enquirer's needs.

#### **3. Business Analysis**

Co-operates with client representatives and IT specialists as required, conducting investigations at a detailed level for requirements and specifications. Develops documents for specification, use cases and technical details. Utilises business experience and skills to assess and advise on the practicability of alternatives, combining technical

limitations with operational realities.

#### 4. Technical Specialism

Proactively maintains and grows an awareness of current developments in the technical specialism and their application within the BC for business benefits.

Identifies opportunities to apply the technical specialism within the organisation.

Provides quality assurance of activities involving the technical specialism.

#### **Key relationships:** (include internal and external)

- Application teams in UK and India
- ITS teams (e.g. Technical Architecture, Infrastructure, Service Management, Finance and IT Shared Service Centre)
- Business stakeholders
- Partners and suppliers based globally

#### **Other important features or requirements of the job**

Flexible working hours – depending on business requirements.

**Please specify any passport/visa and/or nationality requirement.**

Right to work in EU and ability to travel to UK and India

**Please indicate if any security or legal checks are required for this role.**

n/a

### Person Specification

	Essential	Desirable	Assessment stage
Behaviours	<b>WORKING TOGETHER</b> <b>(More demanding: Ensuring that others benefit as well as me)</b> Knowing that we will achieve more with other people than we can do separately, by sharing goals and resources to add more value. I work towards common goals with others. I do this by agreeing effective and respectful ways of sharing success. I generate mutual support, shared benefits and promote interdependence.		Interview
	<b>BEING ACCOUNTABLE (More demanding: Putting the needs of the team or British Council ahead of my own)</b> I show accountability and commitment to the British Council and I demonstrate		Interview

	<p>resilience and determination. I hold myself and others responsible for delivering goals in line with the shared purpose of the British Council. I give and accept constructive feedback to maximise high performance and manage under-performance.</p> <p><b>MAKING IT HAPPEN (More demanding: Challenging myself and others to deliver and measure better results)</b></p> <p>I deliver excellent results, achieve challenging goals and develop myself and others. I do this by setting clear and demanding objectives to deliver what is required. I stay focused on measurable outcomes, while building longer-term capability. I demonstrate standards of excellence and deliver value for money. I measure progress and adapt plans when necessary.</p> <p><b>CONNECTING WITH OTHERS (More demanding: Actively appreciating the needs and concerns of myself and others)</b></p> <p>I find common ground and build relationships and connections to support British Council goals. I do this by building trust with others, by paying attention to their concerns and needs, and showing that I understand their interests. I achieve understanding and trust in a culturally sensitive way – whatever my role.</p> <p><b>CREATING SHARED PURPOSE (More demanding: Creating energy and clarity so that people want to work purposefully together)</b></p> <p>I gain the active support of other people so they are fully engaged and motivated to contribute effectively. I do this by communicating our purpose in a way that others can understand and that achieves shared clarity. I help them understand the part they play, so that our aims are clear to all.</p> <p><b>SHAPING THE FUTURE(level -more demanding) Exploring ways in which we can add more value</b></p> <p>I achieve better business, innovation and growth by using my professionalism, knowledge and expertise to create a clear focus on what I want to achieve. I spot opportunities, plan appropriately and create innovative solutions that recognise ambiguity and deliver business benefit.</p>		<p>Interview</p> <p>Not used for recruitment</p> <p>Not used for recruitment</p> <p>Not used for recruitment</p>
--	---	--	--

<b>Skills and Knowledge</b>	<p>Strong hands on experience in development and support of n-tiered Microsoft .NET based applications and experience of working in a global matrix-managed environment.</p> <p>Strong communication skills both oral and written</p> <p>Requirements Engineering, System Design.</p> <p>Proven ability to effectively interact with business users, key stakeholders, development and support teams and technical architecture community in a global environment across multiple countries and cultures, throughout the project lifecycle from requirements gathering to Service Introduction</p>	<p>The software development lifecycle Agile/Scrum development methodology Production, review, update and maintenance of a variety of documentation including but not limited to; business and system analysis, requirements / technical / functional specifications.</p>	Shortlisting & Interview
<b>Technical Experience</b>	<p><b>.NET Application development experience</b></p> <p>A proven thorough understanding of the following industry methodologies /technologies / concepts; and formal in-depth support and development experience:</p> <ol style="list-style-type: none"> <li>1. N-tier application architecture design, development and integration (Using Object Oriented Design Frameworks and Patterns). <ul style="list-style-type: none"> <li>• .NET C#</li> <li>• Entity Framework</li> <li>• WCF</li> <li>• ASP.NET MVC</li> <li>• HTML</li> <li>• JavaScript</li> <li>• JQuery</li> <li>• AJAX</li> <li>• CSS</li> </ul> </li> <li>2. Relational Database server technologies, particularly Microsoft SQL Server 2000 or later <ul style="list-style-type: none"> <li>• T-SQL</li> </ul> </li> </ol>	<p>Relational Database client and server technologies: SQL Server (2000 or later), SQL Reporting Services, SQL scripting, Simple SQL Server DBA Tasks as Create\backup\restore database Create tables, views, stored procedures, functions, defaults Security (users and roles)</p> <p>Understanding of Infrastructure integration - Virtualisation, IIS, Application working in DMZ and LANs, understanding of AD, DNS, IT security- firewalls/ encryption; MS Client platforms and technologies as Windows OS, browsers.</p>	Shortlisting & Interview
<b>Submitted by</b>	Kshipra Singhvi	<b>Date</b>	10/03/2014