BRITISH COUNCIL

Job Description

Job Title	**SAP Technical Consultant PI/Basis**		
Directorate or Region	Business Support Services	Department/Country	GIS / Poland
Location of post	Warsaw	Pay Band	8
Reports to	Ramesh Somashantha	Duration of job	2 year FTC

Purpose of job:

To provide expertise and ownership on SAP Basis architecture, design and development tools across the British Council SAP Basis landscpe including SAP Process Integration (PI). To consult, analyse, specify, design, develop, integrate and support (second line) SAP Basis solutions as enablers for British Council's global business activities, throughout their service lifecycle, working within a split global team.

Accountabilities, responsibilities and main duties:

1. Business Analysis

Co-operates with senior client and IT staff as required, conducting investigations at a high level for requirements specifications and feasibility studies. Maintains technical awareness at a level where alternatives can be analysed, modelled and classified according to technical feasibility and non-functional characteristics. Ensures that views of all parties are considered, verified and validated within the stakeholder community. Ensures appropriate prioritisation is applied to meet business objectives.

Utilises business experience and skills to assess and advise on the practicability of alternatives, marrying up technical limitations with operational realities.

Defines, plans and justifies (in business terms) projects to develop/implement automated and non-automated components of new or changed processes.

2. Systems Design

Specifies and designs large or complex systems, Integration Solutions covering for example: objectives, scope, constraints (such as performance, resources etc.), hardware, network and software environments, main system functions and information flows, data load and implementation strategies, integrations design, phasing of development, requirements not met, and alternatives considered.

Takes a leading technical role in systems development projects, both within systems design and in interfaces with other stages of development. Evaluates and undertakes impact analysis on major design options.

Leads the assessment and selection of suitable software packages to meet all or parts of specified requirements.

Documents all work using required standards, methods and tools, including prototyping tools where appropriate.

Coordination and conduct of application testing (new support packages, releases, functionality and customising) in close co-operation with the technical team.

3. Process Improvement

Establishes requirements for the implementation of significant changes in business functions and process, organisational roles and responsibilities and scope or nature of service delivery. Analyses technical and service management processes and identifies factors influencing the development of new or alternative processes. Assess feasibility and assesses options for the implementation of improved processes. Recommends new approaches, typically seeking to exploit new technology components.

Evaluates the financial, cultural, technological and organisational factors which must be addressed in change programmes. Assesses the implications of new processes on both people and organisation and identifies the activities necessary to ensure a smooth transition to new processes.

Plans and manages process improvement projects, ensuring the smooth integration of new processes with organisational structure and culture.

Monitors and reports on the progress of development projects. Maintains an emphasis on the early identification and, where possible, rectification of problems and deviations from schedule, including changes in requirements, especially where these have resource implications.

Takes responsibility for systems development personnel overseeing, in association with others as necessary, their recruitment, training and development.

4. Support

Undertakes analysis and resolution of escalated support and problem calls from the British Council's first line support teams.

Problems and incidents are diagnosed, evaluated are resolved successfully meeting agreed standards and service levels. Enquiries receive an initial response within an agreed timescale, and the final responses are comprehensive, comply with corporate standards and meet the enquirer's needs.

5. Technical Specialism

Proactively maintains and grows an awareness of current developments in the technical specialism and their application within the BC for business benefits.

Identifies opportunities to apply the technical specialism within the organisation.

Provides quality assurance of activities involving the technical specialism.

Key relationships: *(include internal and external)*
- SAP functional teams in UK and India
- GIS teams (e.g Technical Architecture, Service Management, Finance and IT Shared Service Centre)
- Partners and suppliers based globally

Other important features or requirements of the job

Some travel and unsocial/evening hours may be required from time to time.

Please specify any passport/visa and/or nationality requirement.	Right to work in EU
Please indicate if any security or legal checks are required for this role.	n/a

Person Specification

	Mandatory	Desirable	
Behaviours	Creating shared purpose (more demanding) Working together (most demanding) Being accountable (most demanding) Shaping the future (more demanding) Connecting with others (more demanding) Making it happen (most demanding)		Not assessed during recruitment/perform ance assessment only
Skills and Knowledge	Candidate should have strong hands on experience in development and support of SAP Technical Basis functions & PI Integrations in a large-sized complex SAP system landscape including ECC6/Netweaver/CRM/SRM/PI/BI/Portal/ Solution Manager systems and experience of working in a global matrix-managed environment		Application, Shortlisting/ Interview
Experience	**SAP Technical Basis & PI experience** Proven experience in the following SAP Basis and PI areas: • Monitoring performance and availability. • Experience with both structural and standard SAP security authorizations. • Experience with SAP roles and	Exposure to: • SAP GRC • Upgrade and test automatio n tools • HP QC Test Tool • SAP	Application, Shortlisting/Interview

		Portal	
	profiles build and test.		
	• Good understanding of Central User Administration architecture		
	• Hands on experience on NetWeaver Components - Enterprise Portal, Process Integration (PI), and Business Intelligence tools.		
	• Use of Solution Manager for Root cause analysis ,Operational and Application life cycle management.		
	• SAP Data management and Archiving configuration/administration.		
	• SAP workflow configuration/administration.		
	• Administration of SAP Business Object application environment		
	• Configure and implement new customers/3rd parties onto the PI integration platform		
	• PI Design, development & support		
	• Good knowledge in IDOC, JDBC, SOAP, HTTP, SFTP adapter communication and Strong understanding of data security and encryption.		
	• Managing technical operational activity with SAP hosting supplier.		
Qualifications		SAP certifications	

Submitted by	Ramesh Somashantha	Date	9/02/2016