

Role Title

Technical Architect - Infrastructure

Role Information

Role Type	Pay Band	Location	Duration	Reports to:
Full-time contract	PBE	Poland Warsaw	Indefinite	Bartosz Baron

Role purpose

Purpose of job:

Responsible for delivering high level architecture and solution designs for all elements of Infrastructure, Integration and Security that is aligned to the GIS Strategy.

***Context and environment:** (e.g. dept description, region description, organogram)*

The purpose of Global Information Services (GIS) in the British Council is to partner with the business in order to make effective use of Information in all its forms across the organisation. GIS has accountability for enabling the full life-cycle of information for the whole of the business.

The British Council has undertaken a strategic review of its operating model including the creation of a new GIS operating model. This role is part of the new GIS team responsible implementing this operating model.

This role is located within the GIS Architecture team and reports to the Lead Infrastructure Architect. The purpose of the Architecture team is to be accountable and responsible for delivering architecture and solution designs for all elements of Infrastructure, Integration and Security that is aligned to the GIS Strategy. Includes design authority and setting global architectural standards and policies.

About us

The British Council is the UK's international organisation for cultural relations and educational opportunities. We create friendly knowledge and understanding between the people of the UK and other countries. We do this by making a positive contribution to the UK and the countries we work with – changing lives by creating opportunities, building connections and engendering trust.

We work with over 100 countries across the world in the fields of arts and culture, English language, education and civil society. Each year we reach over 20 million people face-to-face and more than 500 million people online, via broadcasts and publications. Founded in 1934, we are a UK charity governed by Royal Charter and a UK public body.

Geopolitical/SBU/Function overview:

Main opportunities/challenges for this role:

- Capable of producing strategy for technology that meets business needs. Able to create, refine and challenge patterns, standards, policies, roadmaps and vision statements. Senior roles tend to be more proactive as they set the strategy.
- Understands technical governance and is able to participate in or deliver the assurance of a service.
- Translates technical concepts between software engineering, delivery management and service management so they are understood by all.
- Capable of making and guiding effective decisions, explaining clearly how the decision has been reached. The ability to understand and resolve technical disputes across varying levels of complexity and risk.
- The ability to work with business and technology stakeholders to translate business problems into technical designs. Creates an optimal design through an iterative process, aligning the user need with the system requirements and organisational objectives.
- The ability to look beyond the immediate technical problem and identify the wider implications. 'Zooming out' in three dimensions - knowing relevant historical context and future impact, understanding how current work fits in broader contexts and strategies, and looking for deeper underlying problems and opportunities.

Main Accountabilities:

Contributes to the creation and review of the infrastructure capability strategy which meets the strategic requirements of the business. Develops models and plans to drive forward the strategy, taking advantage of opportunities to improve business performance. Takes responsibility for investigative work to determine requirements and specify effective business processes, through improvements in infrastructure services, practices, procedures, organisation and equipment.

Monitors the market to gain knowledge and understanding of currently emerging technologies. Identifies new and emerging hardware and software technologies and products based on own area of expertise, assesses their relevance and potential value to the organisation, contributes to briefings of staff and management.

Creates and maintains infrastructure plans for own area of responsibility, contributes to setting service level agreements, and plans the infrastructure necessary to provide the network services to meet such agreements.

Key Relationships:

Internal

GIS CTO

GIS Business Partner, Regional and SBU Partners

External

External suppliers

Relevant members of governance boards and committees, e.g. Architecture & Design Authority, Prioritisation & Demand Authority, Risk Management Board

Role Requirements:		
Threshold requirements:		Assessment stage
Passport requirements/ Right to work in country	Must have the right to work in Poland	Shortlisting
Direct contact or managing staff working with children?	No	N/a
Person Specification:		Assessment stage
Language requirements		
<i>Essential</i>	<i>Desirable</i>	<i>Assessment Stage</i>
Polish English		Shortlisting
Qualifications		
<i>Essential</i>	<i>Desirable</i>	<i>Assessment Stage</i>
Degree level qualification or equivalent Prince 2 Foundation ITIL V3 Foundation	Prince 2 Foundation/Practitioner ITIL V3 Foundation/Expert Level TOGAF Certification/Expert Level COBIT CGEIT	Shortlisting
Role Specific Knowledge & Experience		
<i>Essential</i>	<i>Desirable</i>	<i>Assessment Stage</i>
Demonstrable experience in large complex international organisation of: <ul style="list-style-type: none"> Delivering IS Architecture Production and delivery of IS architectures to support the Service Strategy and Service Catalogue Influencing IS strategy 		Shortlisting and/or interview
Role Specific Skills		
<i>Essential</i>	<i>Desirable</i>	<i>Assessment Stage</i>
SFIA Skills: <ul style="list-style-type: none"> Enterprise and Business Architecture Development (STPL – Level 5 Emerging Technology Monitoring (EMRG) – Level 5 Network Planning (NTPL) – Level 5 BC Core Skills: <ul style="list-style-type: none"> Communicating and Influencing – Level 4 Analysing Data problems – Level 3 Knowledge of IT infrastructure: Broad knowledge of the following with	<i>Contributes to (SFIA Skills):</i> <ul style="list-style-type: none"> <i>Business Analysis (BUAN)</i> <i>Requirements Definition and Management (REQM)</i> <i>Change and Implementation Management (CIPM)</i> <i>Solution Architecture (ARCH)</i> 	Shortlisting and/or Interview

<p>deeper specialisation in one or more areas:</p> <ul style="list-style-type: none"> • Server, workstation and mobile platforms • Hosting and systems management • Collaboration, communications and networks <p>Communications skills (level 2) in English Contributes to (SFIA Skills):</p> <ul style="list-style-type: none"> • Business Analysis (BUAN) • Requirements Definition and Management (REQM) • Change and Implementation Management (CIPM) • Solution Architecture (ARCH) <p>Demonstrable experience, in large complex international organisation of:</p> <ul style="list-style-type: none"> • Delivering IS Architecture • Production and delivery of IS architectures to support the Service Strategy and Service Catalogue • Influencing IS strategy 		
British Council Behaviours	Assessment Stage	
<p>Connecting with Others Working Together Being Accountable Making It Happen</p> <p>at More demanding level</p> <p>Creating Shared Purpose Shaping the Future</p> <p>at Most demanding level</p>	<p><i>Shortlisting and/or Interview</i></p>	
Prepared by:	Date:	
Merlin Mann	27/09/2019	